

## How Can You Help SPD?

The SPD is a constantly growing database, so new programs are being added and provider information is updated regularly. We welcome feedback from users to ensure that we are capturing the most accurate and up-to-date information about community organizations that offer services to children and families.

If you know of an agency or program that is not listed in the SPD, feel free to e-mail one of the SPD team members, so they can contact the provider and add it to the database. Similarly, if you contact a provider and the information from SPD is not up to date, feel free to e-mail or call one of the SPD team members. They will contact the provider and update the information in the database.

## Accessing the SPD

The SPD is located at:  
<https://illinoisoutcomes.dcf.illinois.gov>  
To access the site:

- DCFS employees can contact the DCFS Help Desk at (800) 610-2089; and
- Non-DCFS employees can email [DCFS.SPInfo@illinois.gov](mailto:DCFS.SPInfo@illinois.gov) or call 312-814-4144

If you need assistance logging in or need your password reset, call the DCFS Help Desk at (800) 610-2089.

## Please Contact Us

The Statewide Provider Database team members can be reached by calling (312) 814-4144. Please call us if you:

- are interested in receiving training;
- find information that is inaccurate or have information on a resource that is not listed in the SPD; or
- would like to collaborate with the SPD team.



**Illinois Department of Children  
and Family Services**  
**Statewide Provider Database**  
[illinoisoutcomes.dcf.illinois.gov/spd](https://illinoisoutcomes.dcf.illinois.gov/spd)

## Statewide Provider Database

*Connecting caseworkers  
and community partners  
to service providers*

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## What is the Statewide Provider Database?

The Statewide Provider Database (SPD) is an online database with comprehensive information on service agencies and programs throughout Illinois. The SPD was developed to assist caseworkers in identifying and locating appropriate services for their clients. SPD contains information on services that are open to all children and families. SPD is being used by caseworkers and community partners across Illinois, and we are eager to expand our user base even more.



## How Can SPD Help You?

SPD saves you time by searching all the available resources for the closest provider that offers the service you are looking for. Each program location in the SPD is assigned a geocode which allows SPD users to search for services by distance from a client's location. Currently, SPD includes over 1700 agencies, 4100 programs and over 23,000 services.

There are a wide range of programs in the SPD:

- **mental health:** counseling programs that offer a standard set of outpatient behavioral health services along with other types of services;
- **substance abuse:** programs focused primarily on treatment of substance abuse;
- **parenting:** programs designed to meet the needs of families working on reunification or intact families who are improving parenting skills through training or coaching;
- **domestic violence:** programs offering a range of services to help families cope with domestic violence;
- **early childhood:** programs focused on interventions for young children, including but not limited to health screenings and developmental assessments;
- **health clinics:** regional health centers that offer a wide array of services;
- **nonclinical:** a variety of after-school or recreational programs, in addition to tutoring, mentoring, and vocational services; and
- **homeless and housing:** programs that serve homeless individuals and families, including emergency shelters, transitional living programs, and others that offer supportive services.

SPD Info is the supplemental site to the Statewide Provider Database and is available to the general public as well as SPD users. It offers information grouped by category about other organizations, search tools, resources and events. SPDInfo can be accessed through SPD or directly at <https://spdinfo-publicworkspace.pbworks.com>